



Systems Applications & Integration

Almoayyed International LLC, Dubai - UAE



Introduction

About Us

AI (S@I) LLC, Dubai, UAE an ISO 9001 certified company is the premier infrastructure solutions and Support services provider in UAE. Since its inception in 1999, S@I LLC with its single-minded pursuit of total quality, long term reliability has grown to be one of the most respected I.T and I.S infrastructure engineering and Support services delivery companies in UAE.

AI LLC is based in Dubai and its branch operation is in Abu Dhabi, covering the entire UAE territory.

AI LLC has grown over the last 24 years in strength and has diversified its activities and areas of specialization related to IT infrastructure and software support services focussed on all segments of the business.

A] IT Services and Consulting

AI LLC provides software Professional Services for Applications Integration and Implementation support services through its *S@I Systems Applications Integration*

S@I division along with its associate partners offers information systems services as one of the leading players in the market.

Adopt industry solutions and platforms to unlock growth, increase agility and lower costs through enterprise cloud, hybrid and on-prem solutions.

- ✓ We help customer with discovery sessions to define outcomes and key success metrics.
- ✓ Provide technical Support Services designed to serve the specific business needs of clients efficiently.
- ✓ Engage in Project/Program Implementation – T&M, or Fixed Scope
- ✓ Evaluate best-fit platforms to fit the expectations and the benchmarks
- ✓ Upgrade and transform existing platforms for ease of usage and leverage on business controls.
- ✓ Develop customized, innovative, and scalable solutions leveraging AI and ML
- ✓ Deploy AI models that can generate intelligent and creative outputs
- ✓ Continuous integration and continuous deployment enabling release management

Areas of Expertise:

Enterprise Solutions	Data & Analytics	Modern Applications
<ul style="list-style-type: none"> • ERP - SAP • ServiceNow • Salesforce • BMC Helix • Zoho • Freshworks • Datadog 	<ul style="list-style-type: none"> • BI and Analytics • Generative AI • Infrastructure • Big Data • Data Governance • Testing Services 	<ul style="list-style-type: none"> • Low Code No Code (Outsystems / Mendix) • App Services & Development (Java / MERN stack / MEAN stack / Flutter) • Process Intelligence • Hyper Automation • Cloud (Azure / Amazon Web Services / Google Cloud)



B] IT Data Center Service and Support

The division's versatility is demonstrated by the fact that it has focused on providing total solutions to the following segments of the project.

- Turnkey Datacentre, Site Preparation, Uninterrupted Power Systems, Closed Control, Air-conditioning.
- Structured cabling in UTP and Fiber
- Integrated Access Control, Security, Fire, and Safety systems
- Home and Large enterprise Gate Automation

1. Data Centre Infrastructure solution: IT Infrastructure Solution (IT Enclosure/Server Rack/ Network Cabinet/Cooling)

- Close Control Air-Conditioning
- Fire Suppression System
- Raised Floor System
- Data Centre Environment Monitoring System (EMS)
- Water Leak Detection System
- Data Communication Cabling – (UTP/FTP Cables, F.O. Cables, Patch Panel, Sockets, etc.)
- Network Cabinets - (Wall mounted, Floor Mounted Telecom and Server Cabinets).
- UPS (Uninterruptible Power Supply) System
- Battery

2. Security Solution:

- Integrated Security Systems
- CCTV Products – (Cameras, Monitors & Recorders)
- Gate Automation & Parking Management Systems
- Access Control & Security Management System
- Hotel Room Security System (Guest Room Locks, safes etc.)
- Intruder Alarm System
- Audio Visual (A/V) Intercom Systems

C] Managed Services

1. Data Center

AI LLC offers various manufacturer warranty and contract support services as On-Call services with time and material (with spare parts) to 24x7 operations support coverage for all its customers for the above systems.

2. Information Technology (ITIL)

- **Infrastructure Support:** We administer and manage technology, information, and data proactively.
- **Application Support:** We provide experienced IT professionals and methodologies to support, maintain, and enhance an organization's key applications. (L1/L2/L3)
- **Monitoring as a Service:** We enable the deployment of monitoring functionalities for various services and apps within the cloud with on-premise, cloud, or hybrid working environments.





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